



Esher Place Residents Broadband

networking your community

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Will it cost more to have the fibre service installed if I live a distance away from the nearest telegraph pole?

Not normally. The cost of the connection from the nearest Openreach pole to your property is paid by the Internet Service Provider you choose, and is recovered from monthly service charges over the duration of the contract.

Should you have a long drive, and your present phone service is carried underground between the pole location and your property, the new fibre cable will normally be installed in the ducting currently in use. There may be some charges should this ducting be found to be unusable as a result of damage done to it by you or your gardeners, but this would be a highly unusual occurrence.