

## Esher Place Residents Broadband

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## What speeds will I get on the Esher Place Broadband network?

We envisage services with speeds of up to 1000Mbps in both directions — both upload as well as download. For the initial service, light home users will be offered speeds of a guaranteed 100Mbps download, at a price equivalent to the best deal Fibre To The Cabinet (FTTC) service from traditional ISPs, such as BT today. For heavier, more sophisticated home users, as well as for business users, we will provide ultrafast services at circa 300Mbps download speed. Note that these speeds are what you will receive – they are not the typical 'up to' figures quoted by traditional FTTC broadband, which suffer from both contention and distance, and frequently provide only a fraction of the advertised speeds.

If you need a higher performance, we plan to provide up to a Gigabit (1000Mbps hyperfast) speed to meet your needs. This will enable all the foreseeable service needs of Esher Place to be met, irrespective of how many people may be in the household or business. When you need more, your service can be upgraded without the need for any physical upgrade of equipment.